



Unlocking Digital Trust

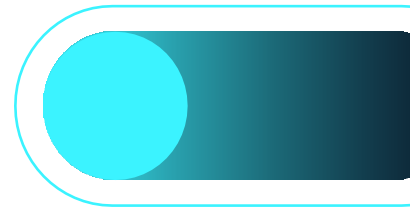


How LOQR Empowers Telecom Operators with Seamless Digital Identity Verification





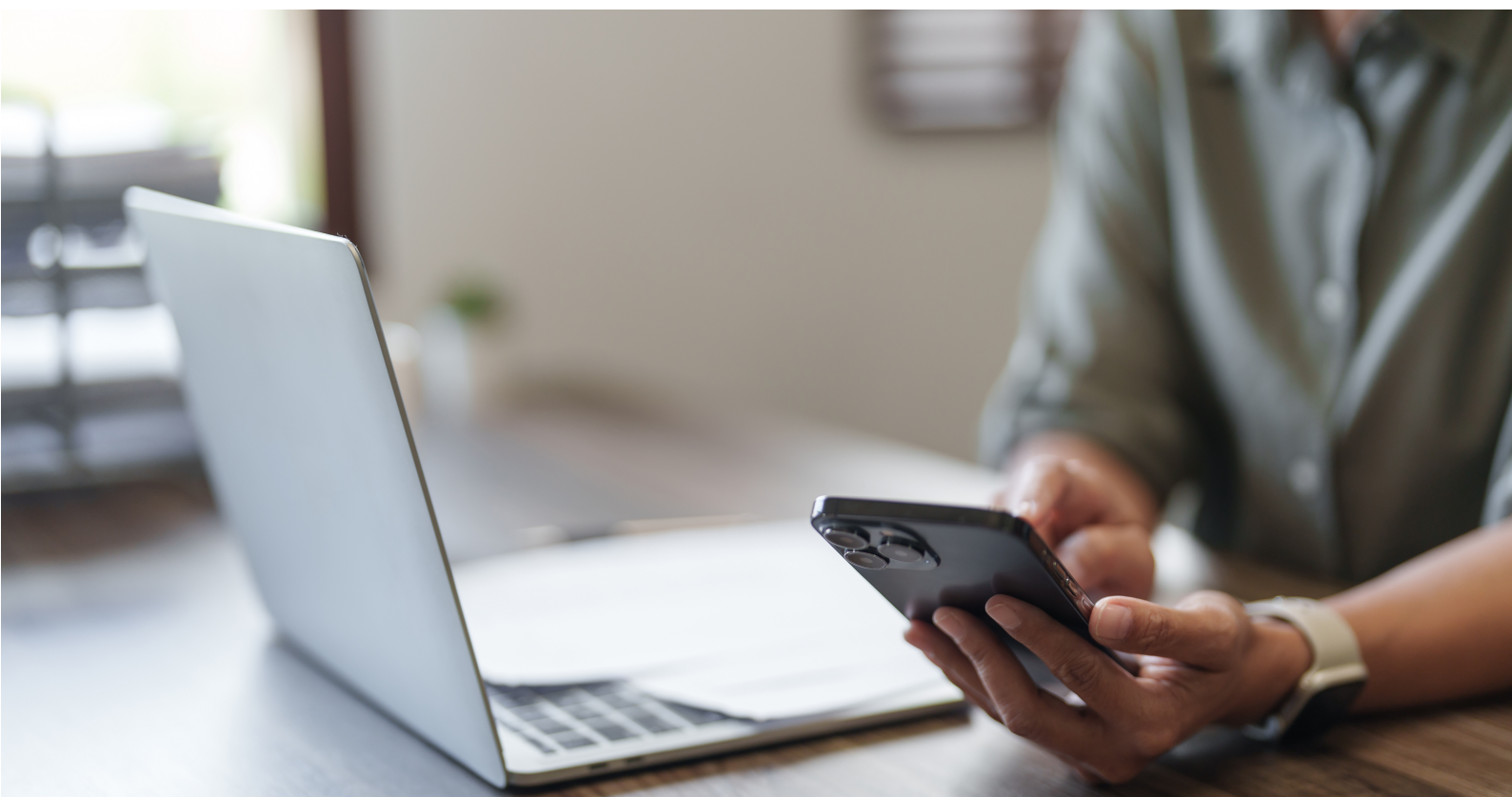
The Challenge of Modern Telecommunications



As the telecommunications industry changes, so do customer expectations. With the growth of digital SIM cards (eSIMs) and the need for instant mobile number portability, customers want speed, security, and simplicity, without leaving the comfort of their homes.

However, these convenience-focused services also introduce new challenges. How can telecom operators securely verify customer identities while offering a fully digital, seamless onboarding experience? How can they minimise the risk of fraud while maintaining speed and compliance?

Here's how LOQR's Digital Identity Orchestration Platform can assist.



Simplifying eSIM Activation with KYC & Face Match

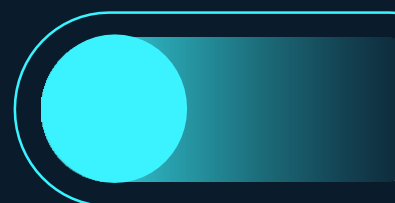


The shift from physical SIM cards to eSIMs removes the need for store visits and manual verification, but it also requires a secure, remote identity verification solution.

LOQR's KYC and Face Match process enables telecom operators to onboard users digitally in just a few simple steps.

- **Step 1: Document Capture & Verification** – Customers scan their ID document using their smartphone camera.
- **Step 2: Face Match** – A short selfie video or photo confirms that the person is real and matches the ID document. AI-powered checks instantly verify authenticity, preventing identity fraud.
- **Step 3: Digital Signature** – After verifying the customer's identity, they can securely sign all necessary agreements or service terms, ensuring a fully compliant and binding digital onboarding process.

This process offers instant identity confirmation, ensuring only legitimate customers activate eSIMs, which reduces fraud, lowers operational costs, and boosts customer satisfaction through a seamless, fully digital onboarding experience.



Enabling Secure Mobile Number Portability



Switching mobile carriers while maintaining the same number - mobile number portability (MNP) - is another crucial process that requires strong identity verification.

Without strong authentication, MNP can be exploited for SIM swapping fraud, which is one of the telecom industry's fastest-growing security threats. LOQR helps operators secure this process by combining KYC and Face Match with Digital Signing, allowing customers to:

- Verify their identity digitally before requesting portability to prevent unauthorised transfers.
- Electronically sign the portability agreement with legal validity, ensuring compliance with eIDAS, and other digital identity regulations.
- Complete the process remotely, avoiding paperwork and in-person visits.

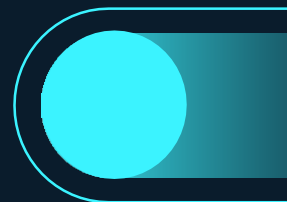
The result is a secure, seamless, and fully auditable process that safeguards both the operator and the end customer.

Building Trust Through Compliance and Innovation

LOQR's Platform is built to fit telecom operators' unique workflows, ensuring full compliance with KYC, AML, GDPR, and eIDAS regulations.

By incorporating LOQR's technology, telecom operators benefit:

- Scalable digital onboarding, ideal for high-volume services such as eSIM activation.
- AI-powered verification for fraud prevention and customer protection.
- A unified identity ecosystem that builds customer trust and loyalty.



Future-Ready Telecom Identity Verification

The telecommunications industry is entering a new digital era. As customers expect instant responses to their needs, operators must evolve to offer secure, seamless, and fully digital identity verification processes.

With LOQR's KYC, Face Match, and Digital Signature solutions, telecom operators can confidently meet these demands by providing faster onboarding, enhanced security, and superior end-to-end customer experience.



Get Started with LOQR Today

For more information, visit [LOQR.COM](https://loqr.com)

Or contact us at [SALES@LOQR.COM](mailto:sales@loqr.com)

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